MO2's COVID-19 Response Update

As the world continues to adapt to a new "normal" during this crisis, we at MO2 are no different. We're still committed to doing whatever it takes to be socially responsible business partners, employers and community stewards. We feel strongly that the health of our families and yours comes first.

So, what are we doing about it now that things are starting to open up a bit more?

Our Staff:

- All staff that can work from home have been asked to do so. (Especially if they have "high risk" family members.)
- All employees will be required to have their temperature taken as you enter the workplace.
- More frequent cleaning and sanitizing.
- Access to hand sanitizer throughout the workplace.
- New limits on the number of people allowed to gather in rooms, conference rooms, individual offices, and communal areas at one time.

Our Customers:

- Our retail locations will be open for business with a few changes:
 - Limit on how many customers can be in our store at one time. As of now, we allow two customers at most.
 - o Enforcing the six-foot social distance while in stores
 - Encourage face masks and gloves to those coming to our stores
 - Our employees will be required to where masks and gloves for any customer facing interaction
 - We still encourage customers to call ahead to help speed up transactions and reduce exposure
 - We also encourage outdoor exchange when possible
- We will be delivering to all open customers
 - Our drivers will maintain six-foot social distance upon delivery and wear masks and gloves upon delivery

Vendors:

- Please call ahead if you plan to stop by and know you will be asked to wear a mask or gloves upon arrival.
 - We still strongly encourage virtual meetings as an alternative

We will continue to monitor the CDC's and WHO's guidelines, as well as our local governments. We ask that everyone to continue to be patient with each other during this difficult and unprecedented time.

Be safe and be well.

Best,

Kevin Falconer President